

How to take part in the 'Big Conversation' on adult social care reform

Have your say on the future of adult social care

The Government and the Independent Commission on Adult Social Care are asking people across England to share their ideas about the future of adult social care as part of its recently launched 'Big Conversation'. This is a really important opportunity for people who draw on care to make sure that their experiences and needs are heard as a central part of this Conversation.

Carers UK created a 'How to' guide to support unpaid carers to take part, and we at the Care and Support Alliance have adapted it to be a general guide for older people, disabled people and unpaid carers to get involved. **If you want to read Carers UK's unpaid carers-specific guide, [check it out here](#).**

Why should you take part?

The Big Conversation provides an opportunity to put your experiences directly into the discussion about what adult social care should look like in the future.

The Casey Commission on Social Care is using the responses to the Big Conversation to understand the public's feelings about the future of social care, and where there is consensus or disagreement.

How to use the online portal

The Casey Commission's online conversation is hosted using Make.org, an online platform designed to allow people to put forward ideas and respond to ideas from others.

From now until 23 September, you can vote on proposals for the future of social care.

The Casey Commission's website displays proposals that have already been submitted. You can vote on whether you agree, disagree or feel neutral about them, and you can submit your own ideas.

Step 1: Go to the Big Conversation

Go to the Casey Commission's Take Part

page: www.caseycommission.co.uk/bigconversation/take-part

You will see the Big Conversation and the proposals that people have submitted.

You can also access the conversation directly through [Make.org](https://make.org) if you have problems using the tool on the Casey Commission website: <https://make.org/GB/consultation/big-conversation-on-care/selection>.

Step 2: Create a Make.org account

You may be asked to create or log into a Make.org account in order to participate. If you already have a Make.org account, you can simply log in rather than creating a new one.

Creating an account allows you to keep track of your participation, including your voting record. Make.org also says registered participants can receive updates about consultation results and future consultations.

To create an account:

1. Visit: <https://make.org/GB/consultation/big-conversation-on-care/selection>
2. Select 'Login' in the top right corner.
3. At the bottom, click 'I don't have an account. Let's create one'
4. Enter the information requested and register with your email address
5. Follow the instructions to verify your account, if prompted.
6. Once your account has been created, return to the Casey Commission's Big Conversation.
7. You can then vote on proposals.

Step 3: Vote on the proposals

One of the easiest ways to take part is to vote on ideas that other people have submitted.

You will be shown proposals from other participants. For each proposal, you can indicate whether you:

 **Agree:** You support the proposal or think it is a good idea.

 **Disagree:** You don't support the proposal or don't think it is the right approach.

 **Neutral:** You neither agree nor disagree, or don't have a strong view.

The purpose is to give the Casey Commission a picture of what people think should change and where there is agreement or disagreement.